

# Provision of Service Regulations

- ? **Name:** CPS Heating and Plumbing Contractors Ltd
- ? **Legal form:** A limited company registered in Herne Bay and incorporated in the UK
- ? **Service:** Plumbing and heating installation, servicing & repairs
- ? **Registered office and postal address:** 158 High Street, Herne Bay, Kent CT6 5NP
- ? **Telephone:** 01843 589076
- ? **Email:** info@cpsheatingandplumbing.co.uk
- ? **Public registers:** Details about the limited company's registration can be viewed at [www.companieshouse.gov.uk](http://www.companieshouse.gov.uk) under reference number 6318504
- ? **VAT number:** 854 6870 85
- ? **Regulating body:** Gas Safe registered, no. 203531 authorised by CAPITA
- ? **General terms and conditions:** A letter of engagement accompanied by our standard terms and conditions will be provided at the start of any contract for works.
- ? **Applicable law:** Unless otherwise agreed, English law, with the English Courts having exclusive jurisdiction in relation to any claim, dispute or difference concerning the service and any matter arising from it.
- ? **Work Guarantees:** All works guaranteed for 12 months from date of completion, this covers parts and labour, please see our full guarantee document for further information. Boilers are also subject to a specific manufacturer's warranty details of which will be provided on request. Your statutory rights are not affected by our guarantee.
- ? **Complaints:** Complaints can be made by contacting Lucas Bullard at the above address.
- ? Gas Safe also operate a complaints procedure and you can access this by visiting [www.gassaferegister.co.uk](http://www.gassaferegister.co.uk) or by calling 0800 4085500